



**Position: Technical Specialist**

**Reports to: Field Service Manager**

Technical Specialist are responsible for delivering, removing, servicing and maintaining durable medical equipment in patient homes and healthcare facilities. The job requires daily travel using a company vehicle. The service area may extend 250+ miles.

**Job Responsibilities:**

- Schedules and completes deliveries and removals of medical equipment in patient homes and healthcare facilities.
- Keeps accurate records of delivery, pick-up, maintenance and repair activities.
- Demonstrates and explains general operation and proper use of medical equipment to patient/customer.
- Periodically works on-call rotation.
- Responsible for all general warehouse and fleet vehicle upkeep.

**Required Qualifications:**

- High school diploma or its equivalent.
- Must be at least 18 years of age.
- Valid license with minimum 3 years driving experience. Must be insurable at standard automobile rates at all times.

**Preferred Qualifications:**

- Technical or Trade School training or certification.
- Customer support experience.
- Work experience in the medical device industry or healthcare industry.
- Proficient with standard technology devices and Apps (mobile phones, tablets, etc.)

**Physical and Safety Requirements:**

- Ability to sit, kneel, bend, or stand for extended periods of time.
- Ability to safely lift, move or transport, 50-75 lbs. with and without physical aids.
- Ability to safely operate a motor vehicle for short and long-distance travel.
- Must wear provided personal protective equipment including but not limited to safety shoes, gloves, and protective clothing.

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